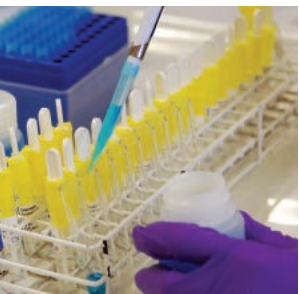
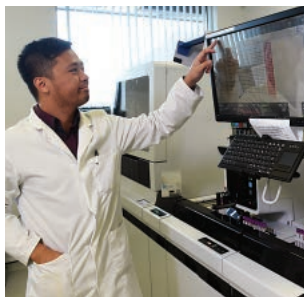


## Innovation & Service User Feedback

- This postcard is for all our users and staff to express their views on ways we can improve our services.
- Tell us what we do well and what we need to improve.
- Your comments will enter our continuous quality improvement system.
- We will email you back to let you know how your feedback has helped.



User Type:  GP  Pathology Staff  Hospital staff  Referral Lab  Patient

Forename:  Surname:

Email:  @

**My feedback is:**

An innovation  Something you do well  Something you need to improve

**Comments** – Feedback and suggestions on pathology services:

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**How do you rate our pathology services?**

1 Very poor  2 Poor  3 Average  4 Good  5 Excellent

Signature:

Date:  /  /

If you are concerned about confidentiality please use an envelope.



Affix  
postage  
here

Quality Team Centre  
C37 Pathology Department  
New Cross Hospital  
Wolverhampton  
WV10 0QB

**NHS Pathology Serving the Black Country**

Provided by Sandwell and West Birmingham NHS Trust, The Dudley Group NHS Foundation Trust,  
The Royal Wolverhampton NHS Trust and Walsall Healthcare NHS Trust.

LAB USE ONLY:  
Date Received: / /  
Feedback given: / /  
PROC-MARCOM-002 V.3.0 2018

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 Black Country Pathology TV News